



CABONLINE

CUSTOMER SERVICE
LATVIA

CABONLINE CUSTOMER SERVICE LATVIA IS LOOKING FOR A SWEDISH SPEAKING COACH (IN RIGA)



Cabonline is the largest taxi network in the Nordics with different brands all over Sweden, Norway, Finland and Denmark - at all hours, all year round. Cabonline Customer Service Latvia has its call centers located in Latvia - in three wonderful cities - Rīga, Daugavpils and Liepāja

Responsibilities:

- To understand the company's customer service systems;
- Assist call centre operators and dispatchers in resolving problematic situations;
- Daily communication with structural units in Sweden and Norway;
- To analyse work of call centre operators and dispatchers;
- To motivate and encourage employees in their work processes;
- To help operators and dispatchers improve their performance etc.

Requirements:

- Fluent Swedish;
- Ability to respond quickly to a variety of problem situations;
- Good communication and teamwork skills;
- An active and opened personality.

Contact details:

+371 22813199

cv@cabonline.com

What do we offer?

- Great, friendly, knowledgeable and supportive colleagues;
- Career growth opportunities;
- Flexible work hours;
- Bonuses for evening, night and weekend shifts;
- Good health insurance package (after 3 months of work).

**Salary from: 1680-2200
EUR/gross**

www.cabonline.com